

# Attorney access, made easy

**Connect with an attorney your way.** Whether you prefer to communicate via phone, chat, email, or online, we take the guesswork out of finding an attorney.

## 1 Obtain your eligibility ID:

We will assign you an eligibility ID, a unique identifier that you provide to your network attorney.

Obtain your ID by calling our Client Service Center at **800-821-6400** or by creating an account on our website at **members.legalplans.com**.

## 2 Then, continue to enjoy multichannel access:



### Client Service Center

Call our customer service representatives or chat with representatives online using the live chat feature to learn about your coverage, schedule a meeting with your attorney, and more.



### 24/7 access online

Log in to search for an attorney, review coverages, and access Ask an Attorney, where you can submit questions to an attorney and receive a response within 24 hours.

### Additional online features:

- ✓ **Ask Lexi**  
Our online chat resource, "Ask Lexi," can provide articles and resources based on your inquiries, 24/7.
- ✓ **Self-help library**  
Access 1,700+ documents for a wide range of legal topics.
- ✓ **Attorney filters**  
Select a firm based on identity attributes including gender, languages spoken, race, and area of expertise.
- ✓ **Digital Estate Planning**  
Create wills, living wills, and powers of attorney online in as a little as 15 minutes.
- ✓ **Dependent access**  
Give spouses and dependents online access to view their covered benefits, attorney network, schedule an attorney, and more.



Learn more at [legalplans.com/why-enroll](https://legalplans.com/why-enroll) or by calling **800-821-6400**

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**Protection at every step**

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