

Kaiser Binding Arbitration Notice

Kaiser uses Binding Arbitration to settle most Member disputes. The full arbitration provision can be found in the Evidence of Coverage (EOC) booklet. Being bound to this Binding Arbitration provision means you, as the Claimant, and Kaiser, as the Respondent, give up the right to a jury or court trial. There are certain exceptions to this requirement, as outlined in the EOC booklet. The Binding Arbitration section begins on page 59 of the EOC booklet, which can be found on the Benefits web site:

<https://benefits.llnl.gov/health-welfare/medical>